

**ACTION TAKEN REPORT ON
STAKE HOLDER'S FEEDBACK**

NAME OF THE DEPARTMENT: Commerce
Please provide the percentage in concerned fields

S.No	Criterion	Excellent	Good	Average	satisfactory	Dissatisfaction
1	Student feedback	60%	10%	10%	20%	
2	Parent feedback	60%	✓ 10%	10%	20%	
3	Alumni feedback	60%	10%	10%	20%	

Issue's/ Comments/Suggestions from Student's feedback:
Provide placements Trainings at the end of first year

Action taken:
Provided placement Trainings for second year students

Issue's/ Comments/Suggestions from Parent's feedback:
NO Issues

Action taken:
Satisfactory

Issue's/ Comments/Suggestions from Alumni's feedback:
NO Issues

Action taken:
Satisfactory

Date: 6/2/2019

[Signature]
PRINCIPAL
B.V. RAJ COLLEGE
VISHNUPUR, BHIMAVARAM-534 202

[Signature]
Signature of HOD
H.O.D.
Dept. of Commerce
Padmasri Dr. B.V.P. C.E.
Vishnupur, BHIMAVARAM - 534 202

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: 20 C) College Name: B.V RASHI COLLEGE

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
 4 – 85 to 100%
 3 – 70 to 84%
 2 – 55 to 69%
 1 – 30 to 54%
 0 – Below 30%

2. How well did the teachers prepare for the classes?
 4 – Thoroughly
 3 – Satisfactorily
 2 – Poorly
 1 – Indifferently
 0 – Won't teach at all

3. How well were the teachers able to communicate?
 4 – Always effective
 3 – Sometimes effective
 2 – Just satisfactorily
 1 – Generally ineffective
 0 – Very poor communication

4. The teacher's approach to teaching can best be described as
 4 – Excellent
 3 – Very good
 2 – Good
 1 – Fair
 0 – Poor

fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) very good

b)

c)

B.V.RAJU COLLEGE

ALUMINI FEED BACK FORM

Alumni Name *A pragna*

Father's Name *A. Kishore Varma*

Date of Birth *8-9-1999*

Year of Passing out *2019-20*

Branch *B.Com [Voc]*

Permanent Address

Bhimavaram

Contact No. *8179953166*

E-Mail ID *pragna.august9999@gmail.com*

Present Organization Designation

Present Location *MBA*

Kindly select the appropriate option as per the following criteria.

A - Highly Efficient B - Efficient C - Satisfactory D - Below Satisfactory

I. FEEDBACK ABOUT COLLEGE (Point No. 1 to 5)

1. Do you feel proud to be associated with BVRC an Alumni? Yes No

2. How do you rate development activities organized by the College for your overall development? A B C D

3. Are you willing to contribute to the development of the college? Yes No

4. Whether your grievances properly handled at the college?

4. (a) As a student Yes No

4. (b) As an alumni Yes No

5. Rate the adequacy of following as they were During your tenure as a student at B.V.RAJU COLLEGE

• Laboratories & Equipments A B C D

• Library A B C D

• Computer Facilities A B C D

• Internet & Wi-Fi A B C D

• R&D Projects A B C D

II. FEEDBACK ABOUT DEPARTMENT & FACULTY (Point No. 6 to 9)

6. Have you obtained sufficient technical know-how (both in theory and practice) Yes No

7. Is the education imparted at BVRC useful and relevant in your present job? Yes No

8. Were the HOD's & Faculties cooperative? Yes No

9. Rate the following academic initiatives taken by the college to improve technical know-how of the students.

- Industry Oriented Projects A B C D
- Seminars & Workshop A B C D
- Online Courses Watch A B C D
- Special Training Classes for Higher Education/Placements A B C D

III. FEEDBACK ABOUT TRAINING & PLACEMENT CELL (Point No. 10 to 14)

10. Has the Placement and Training Cell provided ample On campus placement opportunities? Yes No
11. Have you availed Career counseling and guidance for higher studies from T&P Cell? Yes No
12. If you are invited to deliver A Guest Lecture/ A Special Talk / A Motivational Session for your juniors, will you be interested? Yes No
13. Do you like to join the college Alumni Association? Yes No
14. Have you participated in any Alumni meet as of now? Yes No
15. Do you receive regular updates from the college through Mails/ Calls/ SMS etc? Yes No

IV. GENERALIZED EXPERIENCE SHARING (Point No. 15 to 16)

16. Have you ever been appreciated by your

- Company. If yes, please share details Good skills to
easy to Grow in career
- Faculty. If yes, please share details motivation in opportunities
for Companies.
- Peers. If yes, please share details do not stop Learning
technology

17. Suggestion for improvements

- Department No Need
- College No Need.

SIGNATURE

Pragna A

DATE

B.V.RAJU COLLEGE

VISHNUPUR: BVRM

Department Of Commerce

Parent Feedback Form

Rating

- | | | | | | |
|------------------------------|-----|---|---|--------------|--------------|
| 1. Facilities on academics | : 1 | 2 | 3 | 4 | 5 |
| 2. Lab work facilities | : 1 | 2 | 3 | 4 | 5 |
| 3. Teaching satisfactory | : 1 | 2 | 3 | 4 | 5 |
| 4. Discipline | : 1 | 2 | 3 | 4 | 5 |
| 5. Overall on college | : 1 | 2 | 3 | 4 | 5 |
| 6. Activities/or | | | | | |
| 7. programs conducted or not | | | | | Yes / No |

8. Suggestions/ or comments : Satisfactory

Parent Name : A. Kishore varma

Signature : A. Kishore varma

Student Name : A. Pragna

Group : B.com (VOC)